

CASE MANAGEMENT SERVICES

[Last updated: 17th Jul 2023]

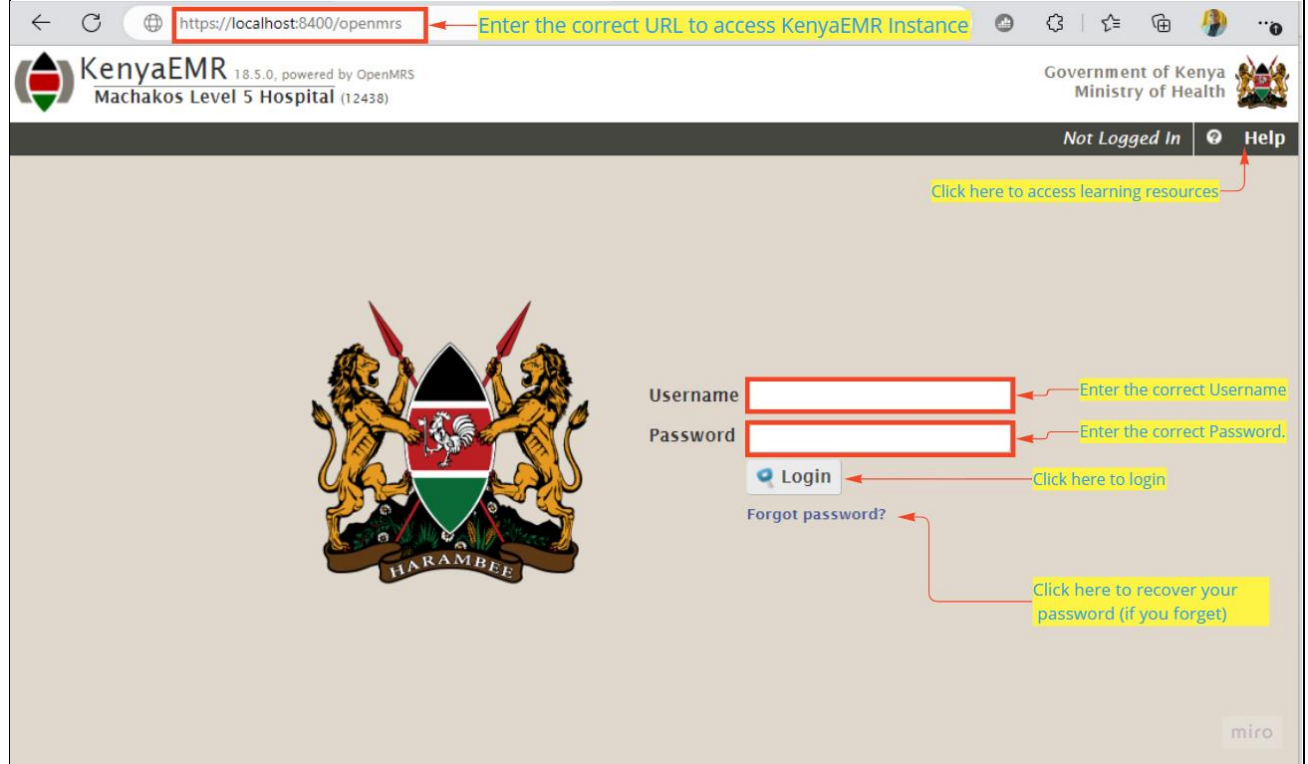
Tasks:	Manage clients from case management services in the HIV program
Objective:	Linking a client to a specific service provider for targeted intervention.
Required Materials:	Client enrolled in HIV service, Health Care provider
Description:	KenyaEMR supports a comprehensive Case management module that supports documentation, tracking and reporting of clients linked to their case managers. This manual outlines how to link a client to a case.
Who:	Doctor, Clinical Officer, Nurse, Health records officer or data clerk
Learning Objectives	By the end of this session, you will be able to: <ul style="list-style-type: none">• Successfully log into KenyaEMR• Successfully Register, enroll and link a client to their respective case managers

Step 1 : Login in to KenyaEMR

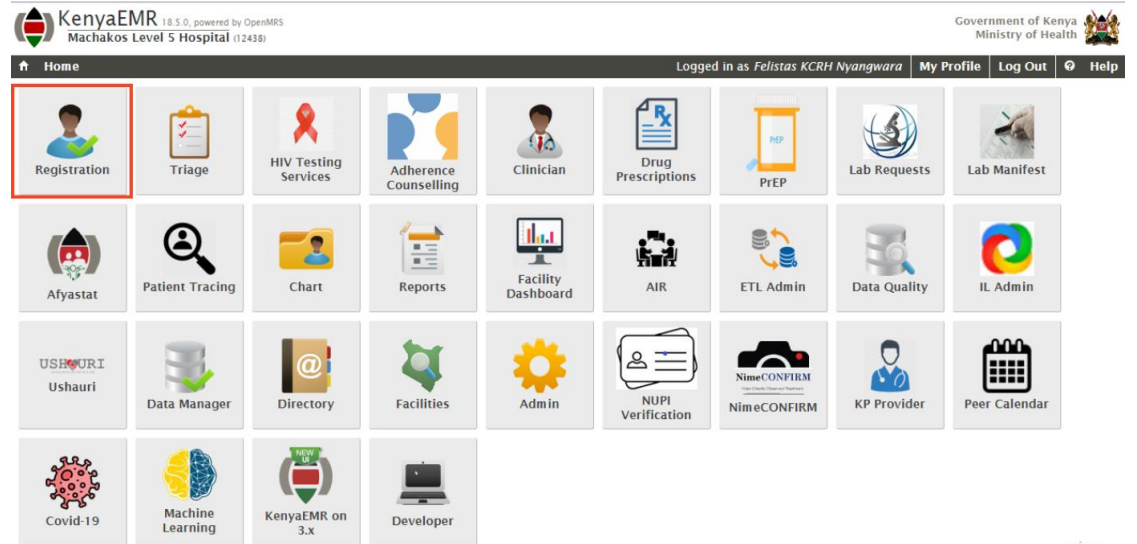
- Login to KenyaEMR
- Enter the application server URL "**[serverIPadress:8080/openmrs]**" and press Enter key on the keyboard.
- On successful loading, you should navigate to the system login page.
- Authenticate entry by providing username and password on the fields and click "**Login**" Upon successful login, you shall be navigated to KenyaEMR Home Page

KenyaEMR Home Page

The landing page - You will see the facility dashboard.
Locate and click **Home** to load the Home Page.



The screenshot shows the KenyaEMR login interface. The browser address bar contains the URL `https://localhost:8400/openmrs`, with a yellow callout box pointing to it that says "Enter the correct URL to access KenyaEMR Instance". The page header includes the KenyaEMR logo, version "18.5.0, powered by OpenMRS", and the facility name "Machakos Level 5 Hospital (12438)". The user status is "Not Logged In" and there is a "Help" button. A yellow callout box points to the "Help" button with the text "Click here to access learning resources". The login form consists of two input fields: "Username" and "Password", both highlighted with red boxes. A yellow callout box points to the "Username" field with the text "Enter the correct Username". Another yellow callout box points to the "Password" field with the text "Enter the correct Password.". Below the fields is a "Login" button, with a yellow callout box pointing to it that says "Click here to login". A "Forgot password?" link is located below the "Login" button, with a yellow callout box pointing to it that says "Click here to recover your password (if you forget)". The page features the Kenya Coat of Arms and the motto "HARAMBEE". A "miro" watermark is visible in the bottom right corner.



KenyaEMR 18.5.0.0, powered by OpenMRS
Machakos Level 5 Hospital (12438)

Government of Kenya
Ministry of Health

Home Logged in as Felista KCRH Nyangwara My Profile Log Out Help

Registration	Triage	HIV Testing Services	Adherence Counselling	Clinician	Drug Prescriptions	PrEP	Lab Requests	Lab Manifest
Afyastat	Patient Tracing	Chart	Reports	Facility Dashboard	AIR	ETL Admin	Data Quality	IL Admin
USHOURI Ushauri	Data Manager	Directory	Facilities	Admin	NUPI Verification	NimeCONFIRM	KP Provider	Peer Calendar
Covid-19	Machine Learning	KenyaEMR on 3.x	Developer					

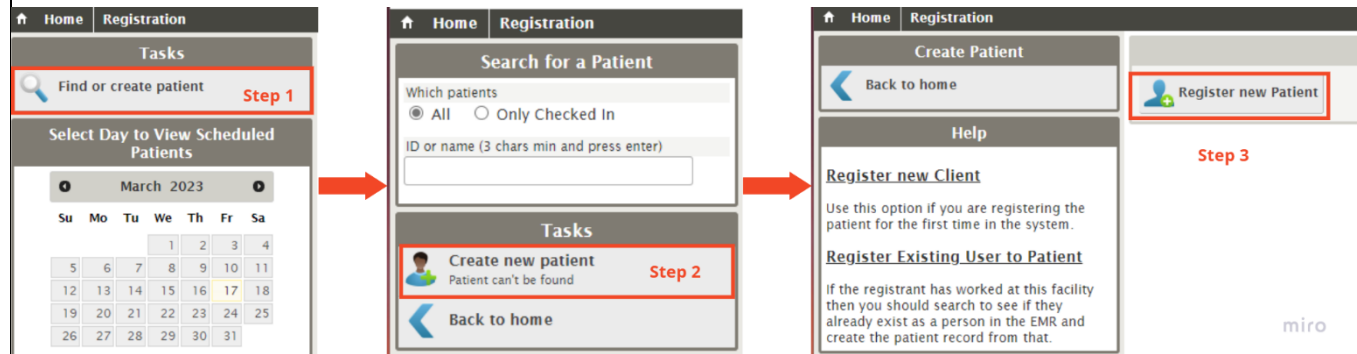
Step 2: Access the homepage.

To access the Case management Module

- Click **Home** and then click **Registration** app as highlighted.
- This will launch the Person pre-registration Page.

Step 3: Find or Create a patient.

- Click on **Find or Create** a client to search for the person within the system.
- It is good practice to search for the client before you proceed to create a new one. To do this, enter the patient's name and press enter. If no similar record is found, proceed to register the person afresh.
- To register, click **Create new patient** as highlighted in the illustration.
- Click **Register new Patient** to open the registration form.
- Fill in the form as required and submit as per the patient registration guide.



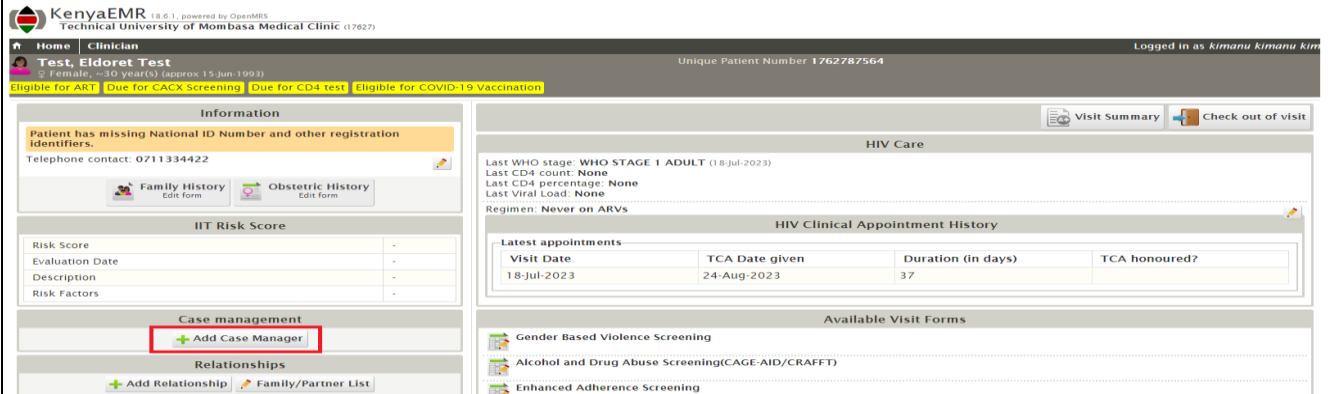
Step 4a: Adding a Case manager (If doesn't exist)

It is important to add a case manager for complete linking of clients to case managers for interventions.

To do this, follow the steps below:

- On the client's profile (after registration), click Add Case Manager
- Complete the highlighted cells as shown in the below screenshot.

If the relationship already exists, skip this step, and proceed to offer other services.



KenyaEMR 1.8.0.1, powered by OpenEMIS
Technical University of Mombasa Medical Clinic (17627)

Home | Clinician | Logged in as *kimanu kimanu kim*

Test: Eldoret Test Unique Patient Number: 1762787564
Female, ~30 year(s) (approx 15 Jun 1993)

Eligible for ART | Due for CACX Screening | Due for CD4 test | Eligible for COVID-19 Vaccination

Information

Patient has missing National ID Number and other registration identifiers.
Telephone contact: 0711334422

Family History (Edit form) | Obstetric History (Edit form)

IIT Risk Score

Risk Score	-
Evaluation Date	-
Description	-
Risk Factors	-

Case management

+ Add Case Manager

Relationships

+ Add Relationship | Family/Partner List

HIV Care

Last WHO stage: WHO STAGE 1 ADULT (18-Jul-2023)
Last CD4 count: None
Last CD4 percentage: None
Last Viral Load: None
Regimen: Never on ARVs

HIV Clinical Appointment History

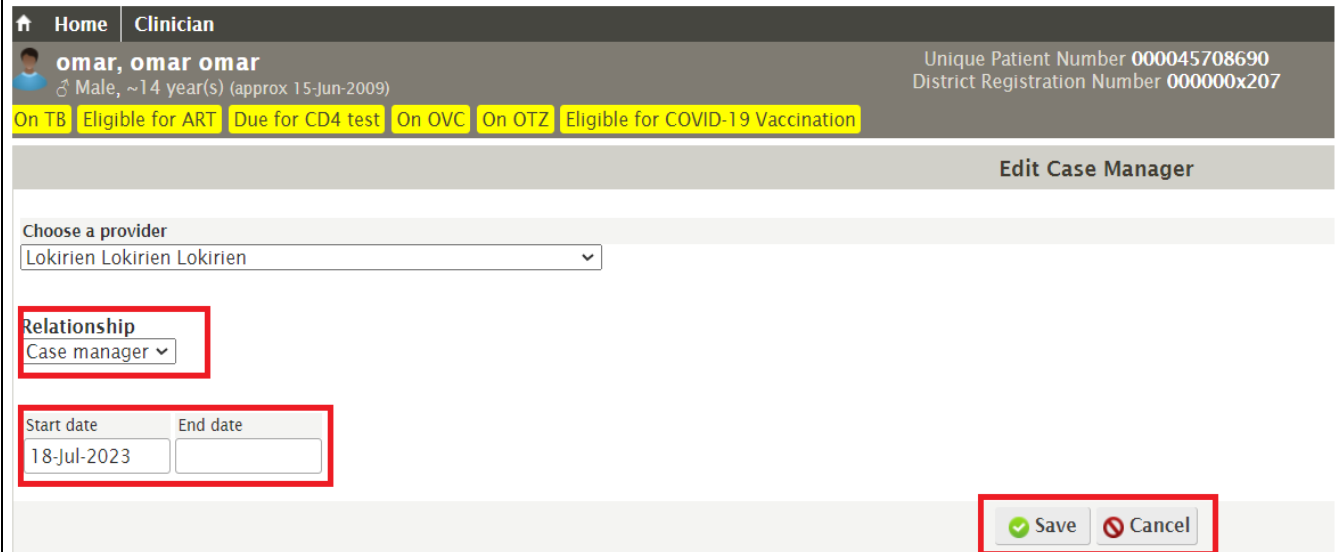
Latest appointments	Visit Date	TCA Date given	Duration (in days)	TCA honoured?
	18-Jul-2023	24-Aug-2023	37	

Available Visit Forms

- Gender Based Violence Screening
- Alcohol and Drug Abuse Screening(CAGE-AID/CRAFFT)
- Enhanced Adherence Screening

Step 4b: Add a case manager between the client and case manager.

- Specify the provider's name that you intend to pair with this client by searching under **Choose a Provider** as shown. To search, enter any part of the provider's name and scan through the list of available persons to identify the correct person. Click on the correct name.



Home Clinician

omar, omar omar
♂ Male, ~14 year(s) (approx 15-Jun-2009)

Unique Patient Number 000045708690
District Registration Number 000000x207

On TB Eligible for ART Due for CD4 test On OVC On OTZ Eligible for COVID-19 Vaccination

Edit Case Manager

Choose a provider
Lokirien Lokirien Lokirien

Relationship
Case manager

Start date End date
18-Jul-2023

Save Cancel

- Under **Relationship**, select Case Manager
- Under **Start Date**, specify the date when the relationship begins.
- Leave the **End date** blank.
- Click **Save** to submit the form.

Step 4b: Cont...

The diagram here shows how the Relationship section looks like after successful linking of Client to the case manager. It also indicates the relationship's start date. You can edit the relationship by clicking on the Edit icon highlighted. You can also delete the relationship by clicking on the Delete icon highlighted.

Otherwise click Check-in to initialize the services for the day's encounter.

Information

Patient has missing Birth Certificate Number and other registration identifiers.

Telephone contact: 9165699911

Next of kin contact: 9169915619

Next of kin relationship: **Aunt**

Next of kin name: **Test**

Nearest Health Facility: **WOTE**

Family History
Edit form

IIT Risk Score

Risk Score	-
Evaluation Date	-
Description	-
Risk Factors	-

Case management

Case manager: **emuria, emuria emuria**

Started: 18-Jul-2023

Case manager: **Lokirien, Lokirien Lokirien**

Started: 18-Jul-2023

Add Case Manager

Check in for visit

HIV Care

Last WHO stage: **WHO STAGE 1 ADULT** (06-Apr-2023)

Last CD4 count: **None**

Last CD4 percentage: **None**

Last Viral Load: **None**

Regimen: **Never on ARVs**

HIV Clinical Appointment History

Latest appointments

No history found

TB Care

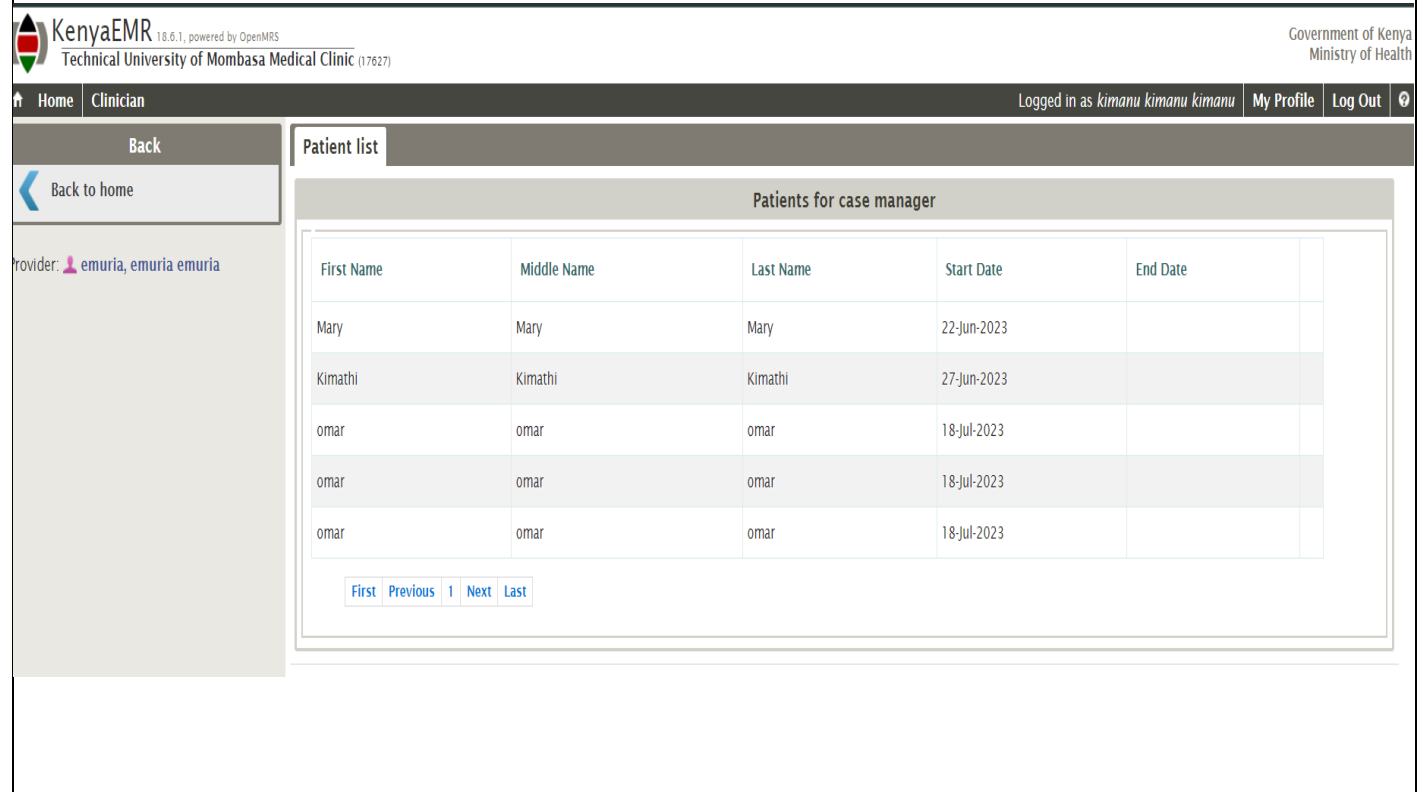
Treatment Number:

Disease classification: **Mycobacterium Tuberculosis, extrapulmonary**

Patient classification: **retreatment after default, tuberculosis**

Regimen: **Never on TB regimen**

Step 5: Once a relationship has been created, and you click on the client's profile, you will be able to access the patient's who are managed by the case manager as indicated on the screenshot.




KenyaEMR 18.6.1, powered by OpenMRS
Technical University of Mombasa Medical Clinic (17627)

Government of Kenya
Ministry of Health

Home Clinician Logged in as *kimanu kimanu kimanu* My Profile Log Out

Back
Back to home

Provider:  *emuria, emuria emuria*

Patient list

Patients for case manager

First Name	Middle Name	Last Name	Start Date	End Date
Mary	Mary	Mary	22-Jun-2023	
Kimathi	Kimathi	Kimathi	27-Jun-2023	
omar	omar	omar	18-Jul-2023	
omar	omar	omar	18-Jul-2023	
omar	omar	omar	18-Jul-2023	

First Previous 1 Next Last

THE END